Please scroll down for Firefox and Internet Explorer instructions.
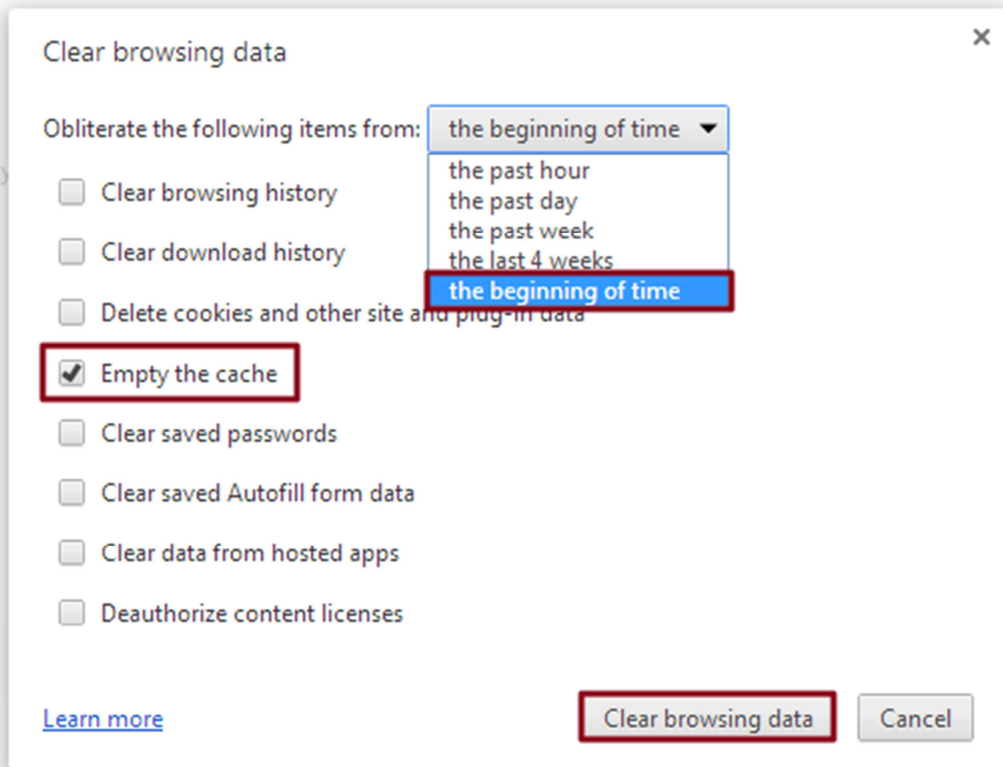

Step 1: Open the settings — Launch Google Chrome, click the Chrome menu icon represented by three horizontal bars in the upper-right corner of the browser window, and click *Settings* near the bottom of the resulting drop-down menu. Afterward, click the blue *Show advanced settings* option at the bottom of the page, followed by the gray *Clear browsing data* button located beneath the Privacy section.
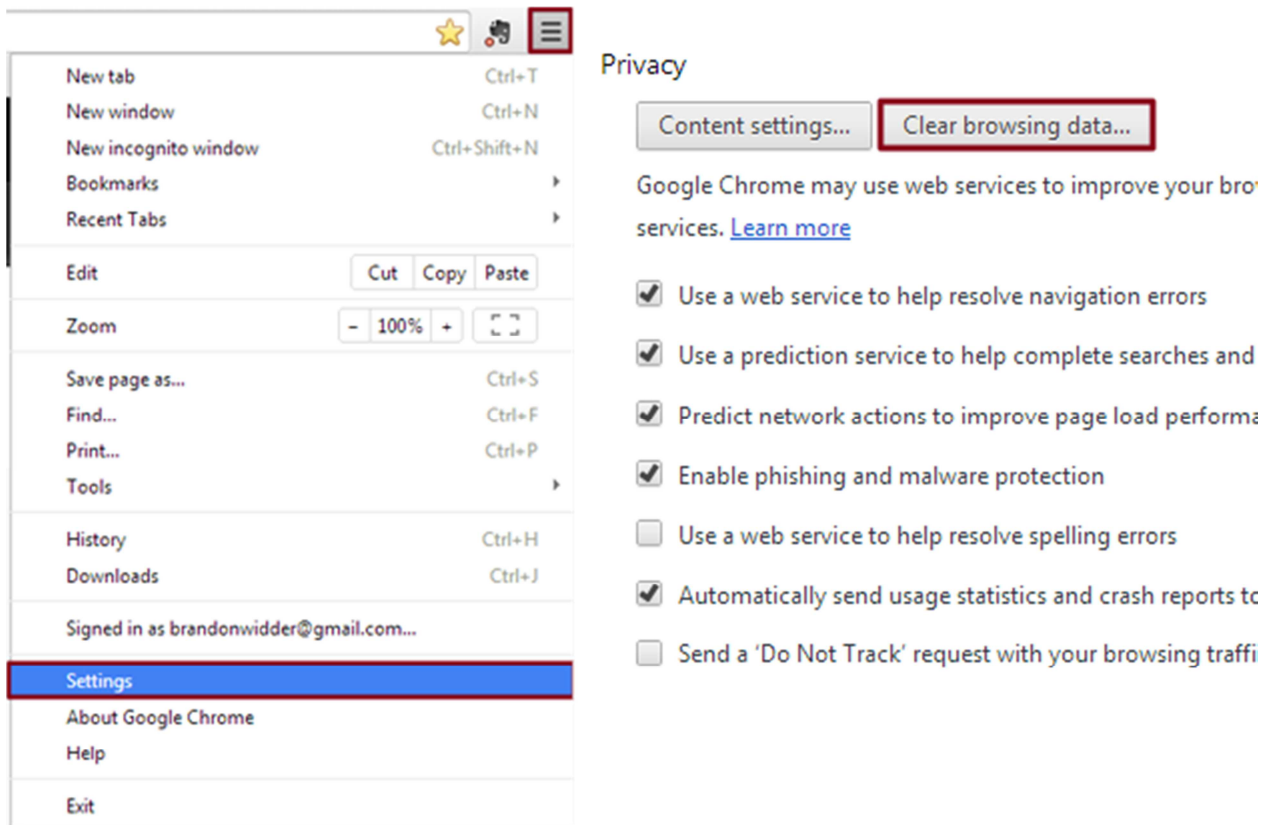
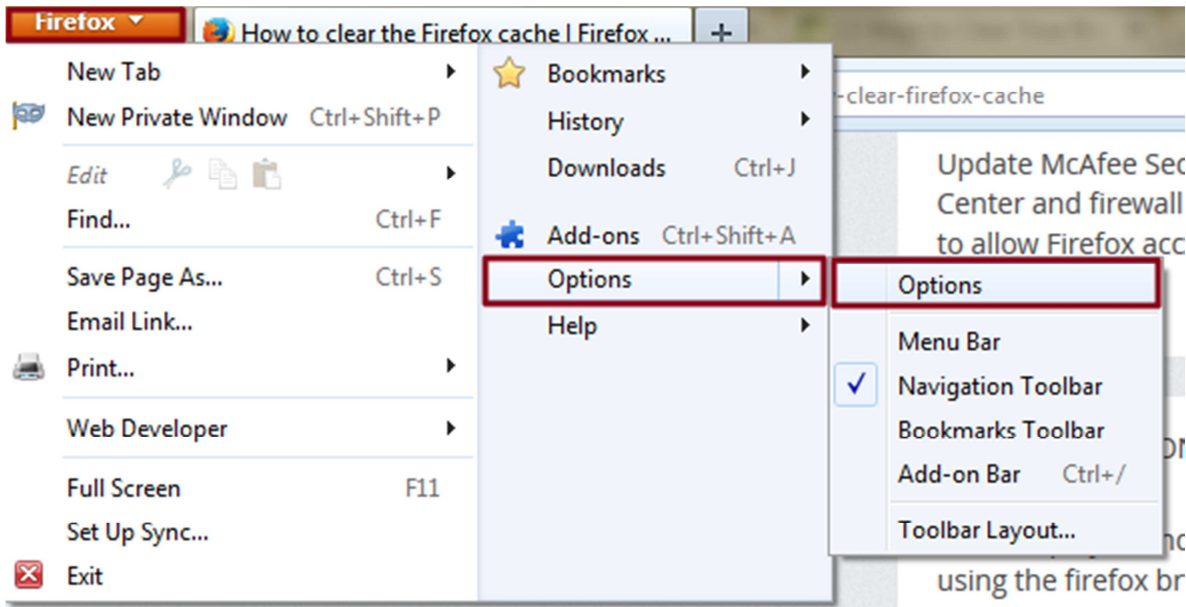**Step 2: Clear the browser cache** — Check the box directly left of the *Empty the cache* option near the middle of the new pop-up window, along with any other browser data you wish to clear, and select *the beginning of time* option from the drop-down menu indicating how far back you wish to clear your cache. Afterward, click the gray *Clear browsing data* button in the bottom-right corner of the window and allow the cache to clear.

Clear browsing data

Obliterate the following items from: the beginning of time ▼

- the past hour
- the past day
- the past week
- the last 4 weeks
- **the beginning of time**

☐ Clear browsing history
☐ Clear download history
☐ Delete cookies and other site and plug-in data
☑ Empty the cache
☐ Clear saved passwords
☐ Clear saved Autofill form data
☐ Clear data from hosted apps
☐ Deauthorize content licenses

Learn more   Clear browsing data   Cancel

MOZILLA FIREFOX

**Step 1: Open settings** — Open Mozilla Firefox, click the main *Firefox* button in the upper-left corner of the browser window and select *Options* from the right side of the resulting drop-down menu. Afterward, click the *Advanced* tab located on the right-hand side of the navigation bar and select the *Network* sub-tab underneath.

Step 2: Clear the browser cache — Click the *Clear Now* button within the *Cached Web Content* section near the top, then click the *OK* button on the bottom-right corner of the window.
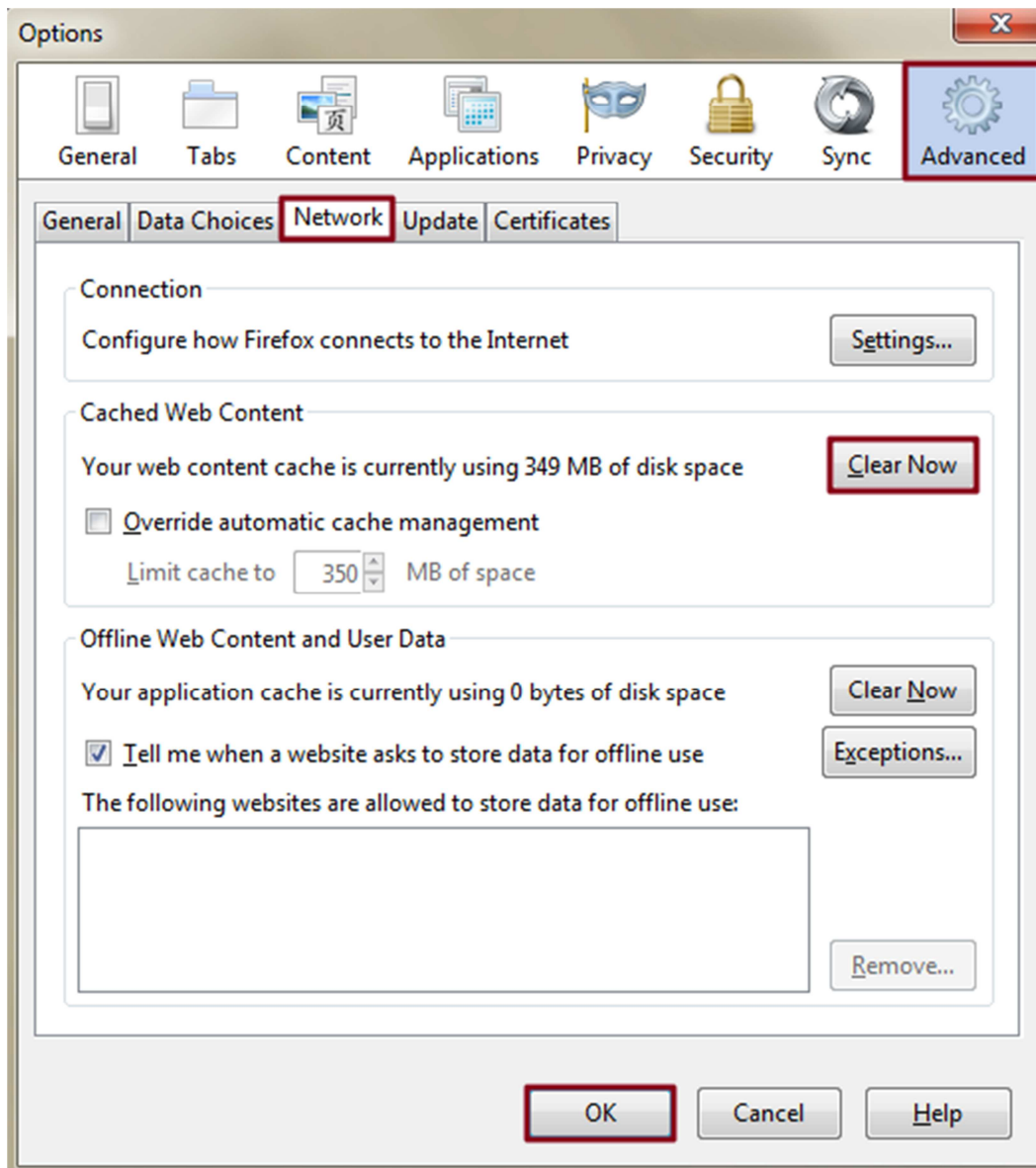
Step 1: Open settings — Launch Internet Explorer, click the Tools icon represented by the gear in the upper-right corner of the browser window, and select *Internet options* near the bottom of the resulting drop-down menu. Then, select the *General* tab located in the left-hand side of the navigation bar.
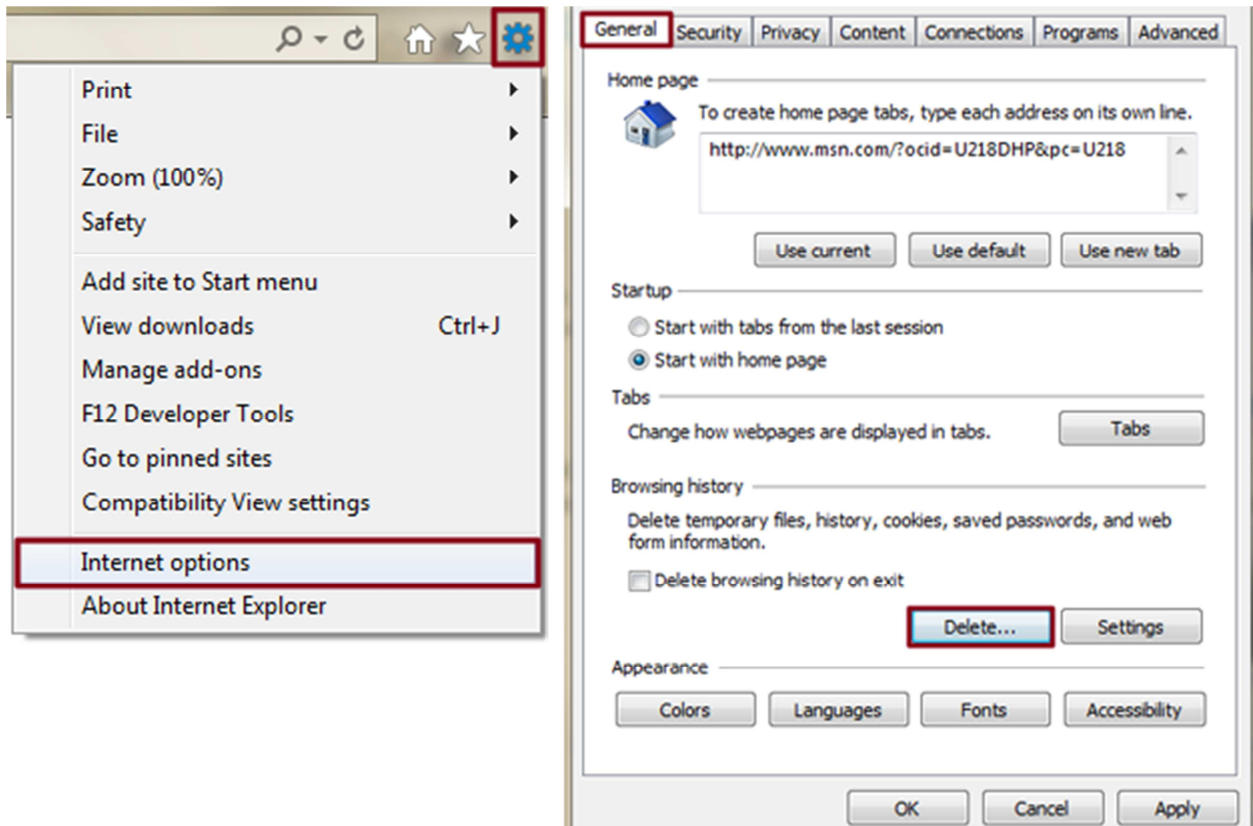
Step 2: Clear the browser cache — Click the gray *Delete ...* button within the Browsing history section near the bottom of the resulting pop-up window, check the box directly left of *Temporary Internet files and websites files* — along with any other browser data you wish to clear — and click the gray *Delete* button in the bottom-right corner of the window.

Delete Browsing History

☐ **Preserve Favorites website data**
Keep cookies and temporary Internet files that enable your favorite websites to retain preferences and display faster.

☑ **Temporary Internet files and website files**
Copies of webpages, images, and media that are saved for faster viewing.

☐ **Cookies and website data**
Files or databases stored on your computer by websites to save preferences or improve website performance.

☐ **History**
List of websites you have visited.

☐ **Download History**
List of files you have downloaded.

☐ **Form data**
Saved information that you have typed into forms.

☐ **Passwords**
Saved passwords that are automatically filled in when you sign in to a website you've previously visited.

☐ **Tracking Protection, ActiveX Filtering and Do Not Track**
A list of websites excluded from filtering, data used by Tracking Protection to detect where sites might automatically be sharing details about your visit, and exceptions to Do Not Track requests.

About deleting browsing history   Delete   Cancel